

# ACI Learning Session

October 27, 2021

**We will start at 10:05am!**



**A WAY HOME**  
WASHINGTON

# Day 1 Agenda

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*Do what you  
need to in order  
to take care of  
yourself during  
this time:  
Bio, snacks,  
stretching, etc.*

**Opening, Agenda + Introductions**

**Introducing Systems Redesign**

**Panel of Reducing Communities**

**Housing Placement Planning Tool**

**Process Mapping Deep Dive**

**Closing + Appreciations**

# SEAHAWKS FAN EXPERIENCE RAFFLE

Includes: Ticket for the Nov. 21 game against the Cardinals,  
Seahawks jersey and flag with AWHWA logo ❤️💙💜

**How to enter: Fill out this interest form and attend both days of the Learning Session.**

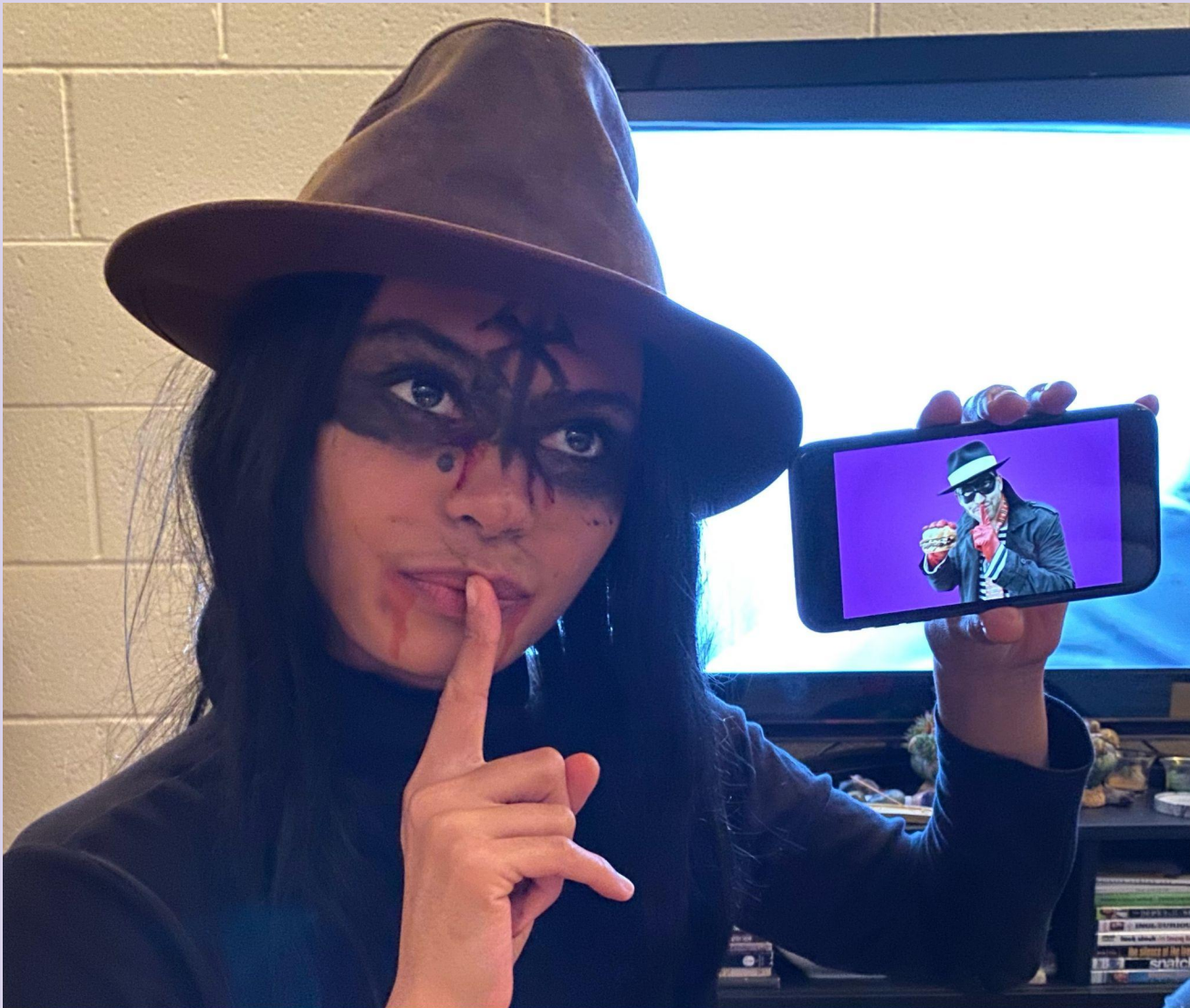
10 Raffle winners will be announced at the end of Day 2!



**Your AWHWA  
Support Staff Here  
to Help You Towards  
Functional Zero**

# Azia Ruff (she/hers)

ACI Youth Engagement Coaching Manager



**Trees are able to grow in your body. The warm, wet environment of the lungs are perfect for seeds and nuts to sprout (which has been reported many times).**

# Isaac Sanders (they/them)

ACI Interim Project Director

**“I witnessed a cult  
sacrifice a horse to  
summon a dark lord at  
an abandoned church  
on Halloween night in  
the middle of nowhere  
Oklahoma.”**





Isaac Sanders (they/them)  
ACI Interim Project Director

**(in case the  
last picture  
was too dark  
for you)**





# Kiki Serantes (she/they)

## Diversion & Training Manager

**I live 15 minutes away from this place that existed in the early 1900s called "Wilderness Heights," which was a "health sanitarium" where this lady Linda Hazzard thought she could heal people by starving them/extreme fasting and enemas. She ended up killing dozens of people through this process and stealing all their belongings. The irony is she ended up dying by starvation using her own "health" tactics.**





~~Beetlejuice~~

Zane Ellis (he/him)

Program Operations Manager

**In 6th grade, won a costume contest at the mall for dressing up as a mad scientist. **



Jasper McQuillen  
(he/him)  
Program Operations Coordinator

**Dressed as a cat every  
single year until he was  
13!**





Ashley Barnes-Cocke  
(they/them)  
Interim Project Director

**Assess every  
building they enter  
for safety against  
zombies 🙄**



# Tammy Riles (she/hers)

Temp. Diversion & Training  
Manager

**Has never been  
scared of any horror  
movie to date.**

**BONUS: Loves  
Spooky Season!** 🧛



# Vishesh Jain (he/him)

Data & Evaluation Manager

**Was born at 3:02,  
nearly the Devil's  
Hour on June the 6th  
(06-06) every year! 🤘**





Liz Harding Chao  
(she/hers)  
Data & Evaluation Director

**Her hometown  
Melbourne was briefly  
named "Batmania" 🦇**





# Cecily Ferguson (she/hers)

ACI Coaching & Improvement  
Manager

**“I once locked myself (accidentally) in my high school dark room, didn’t realize, until rescued by the janitor later that evening when they opened the dark room, thinking it was empty, and I was being a creature of the dark and not aware of the time. One of the most frightened I’ve ever been. And my photo was ruined by the light!!”**







Welcome

# Håanna Andress (she/hers)

Data Solutions Manager

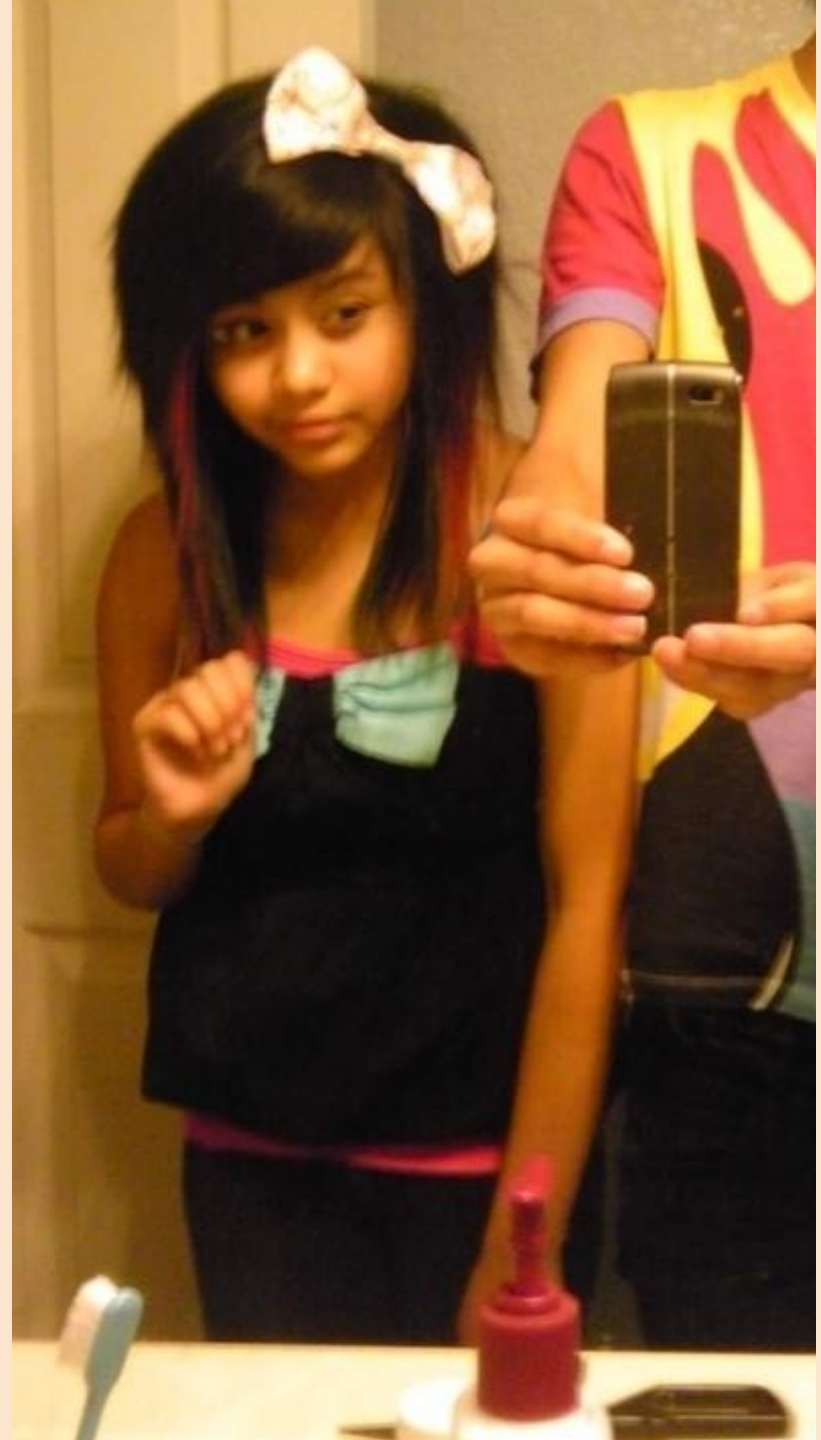
**Everyone with a face has mites from the arachnid family that thrive off one's face bacteria. For some reason, they're crucial to our microbiome as the absence of these mites is linked to the presence of rosacea.**





Leeze Castro  
(they/them)  
Student Stability Fellow

**Once dumped a boy on  
Halloween dressed as  
Snow White  
#iconic 🍏💔**



# BREAKOUT INTRODUCTIONS

Name, pronouns, community & role

**AND answer:**

“What is the most empowering piece of advice you’ve ever received?”

(2 mins for each person to share)



# 6 month recap

# Yakima

## Spring/Summer GOAL:

Reduce actively  
homeless # by  
10%, to 182.

- **Continuously re-examining how they're collaborating together**
- **First community to submit an Innovation Grant**
- **One small step for Diversion: one big leap towards transforming the "normal" pathways to access services--  
Shoutout to Sabrina Rauch!**

# Walla Walla

## Spring/Summer GOAL:

Reduce actively  
homeless # by  
25%, to 62.

- **Amazing schools outreach by Elisha!**
- **42 diversions in Diversion challenge!**
- **Successful Community Update Event in August leading to the revival of the WW Community Team**

# Spokane

## Spring/Summer GOAL:

Reduce actively homeless # by 40%, to 133.

## **FIRST COMMUNITY IN THE STATE TO HAVE A SHIFT IN REDUCTIONS OF YYA HOMELESSNESS!**

- **Consistent Case Conferencing**
- **Received YHDP, partly due strong YYA voice in the application**
- **Opened up YA Shelter**
- **Nearly cut unsheltered homelessness in half since last year!**

# Pierce

**Spring/Summer GOAL:** Reduce actively homeless # by 30%, with a focus on BIPOC YYA, to 463.

- **32 diversion in challenge**
- **Built up a diverse YAB of 19 folks across the county!**
- **Utilized targeted TA to get Case Conferencing started again**
- **Set a CDF burn rate & on track to spend it down by June!**



**What  
goes  
into all  
of this  
forward  
move-  
ment?**

**Engaging in tough conversations**

**Concerted and shared ownership  
across the community to clean up data**

**Following the guidance of young  
people**

**Creating & testing different accountability  
measures to ensure the work is moving forward**

**Uncovering pathways to bring new partners  
to the table to increase access to services**



**Don't wait until you  
reach your goal to be  
proud of yourself.  
Be proud of every  
step you take.**

*Karen Salmanoohn*